



**Stanislaus County  
Sheriff's Office  
Fire Warden/  
Office of Emergency Services**

**Richard Murdock  
Fire Warden/  
Assistant Director of OES**

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[www.stanoes.com](http://www.stanoes.com)  
[www.stanemergency.com](http://www.stanemergency.com)

November 24, 2020

Dear Residents,

From December 03, 2020 through December 07, 2020, FEMA's Mobile Registration Intake Center (MRIC) will be available at Frank Raines OHV to assist residents fill out and submit application and forms for FEMA'S Individual Assistance. The MRIC team will be available from 9:00 am to 4:00 pm to assist and answer questions regarding Individual Assistance.

Some items to bring with you to the MRIC:

- Social Security Number (SSN) *OR* the SSN of a minor child in the household who is a U.S. Citizen, Non-Citizen National or Qualified Alien
- Annual Household Income
- Contact Information (phone number, mailing address, email address\*, and damaged home address)
- Insurance Information (coverage, insurance company name, etc.)
- Bank Account Information (if you are eligible to receive financial assistance, the money can be deposited in your account)

We have included some additional information about Individual Assistance. Visit FEMA's Disaster Assistance web page at [www.disasterassistance.gov](http://www.disasterassistance.gov) or Stanislaus County's web page at [www.stanemergency.com](http://www.stanemergency.com) with any questions or concerns.

Sincerely,

Stanislaus County Office of Emergency Services  
3705 Oakdale Rd  
Modesto, CA 95357  
209-552-3600



Nov. 21, 2020  
DR-4558-CA MA 003  
Cal OES News Desk: 916-800-3943  
FEMA News Desk: 916-718-8540  
SBA: 916-847-2638

# Media Advisory

## Deadline to Seek Federal Disaster Assistance Extended

**SACRAMENTO, Calif.** – The deadline to register for FEMA assistance has been extended for those impacted by the August Fires.

**WHO:** Federal Emergency Management Agency

**WHAT:** Individual Assistance registration deadline extension

**WHEN:** Deadline to register is **Dec. 11, 2020.**

**WHERE:** **Butte, Lake, Lassen, Mendocino, Monterey, Napa, San Mateo, Santa Clara, Santa Cruz, Solano, Sonoma, Stanislaus, Trinity, Tulare and Yolo counties.**

Applicants may register in the following ways:

- Go online to [DisasterAssistance.gov](https://www.fema.gov/disaster/4558).
- Download the [FEMA Mobile App](#) for smartphones.
- Call **800-621-3362** (TTY: **800-462-7585**) between 7 a.m. to 8 p.m. PST, seven days a week. Multilingual operators are available.

For the latest information on wildfire recovery, visit <https://www.fema.gov/disaster/4558> and follow the FEMA Region 9 Twitter account at <https://twitter.com/femaregion9>.

###



# Get Assistance



## Application Checklist

### Disaster Survivor Application Checklist

Before you start your FEMA application, please have the information below and a pen and paper ready.

#### Social Security Number

**You, another adult member or minor child in your household must have a Social Security number. You or they must also be a U.S. citizen, non-citizen national, or qualified alien.**

If you don't have a Social Security number, read the article [How do I apply for a new or replacement Social Security number card \(https://faq.ssa.gov/en-us/Topic/article/KA-02017\)](https://faq.ssa.gov/en-us/Topic/article/KA-02017). You will get instructions on what to do and what documents you will need.

Once you have your number, you may come back to **DisasterAssistance.gov** or call FEMA at one of the phone numbers above to apply.

#### Insurance Information

Describe the type(s) of insurance coverage you have. This could include coverage under policies like homeowners, flood, automobile, or mobile home insurance.

#### Damage Information

Describe the damage caused by the disaster. Include the type of disaster (like flood, hurricane, or earthquake) and the type of dwelling or vehicle (like a condo, mobile home or house, or a car or truck).

#### Financial Information

Provide your total annual household income, before taxes, at the time of the disaster.

#### Contact Information

Provide the address and phone number of the property where the damage occurred and the address and phone number of where we can reach you now.

#### Direct Deposit Information (*optional*)

If approved, we can deposit your funds directly into your bank account. You just need to provide the following banking information:

- Bank name
- Type of account (like checking or savings)
- Routing number
- Account number

**NEED HELP?** If you need help with the application, please call FEMA at one of the phone numbers below.

**For help with your application or to apply by phone for FEMA assistance, call:**

- 1-800-621-3362 (also for 711 and VRS)
- TTY 1-800-462-7585

**To apply for other assistance that FEMA doesn't manage:**

You must follow the instructions provided for each program. This may require going to other agency websites.

Read [How do I search for assistance \(/help/faqs#before-you-apply-3\)](/help/faqs#before-you-apply-3) on our **Frequently Asked Questions (FAQs)** page to learn more.

*Last Updated: 02/27/2020*

### **Additional Links**

Accountability (<https://www.dhs.gov/previous-performance-and-accountability-reports>)

Privacy (</help/privacy-policy>)

FOIA (<https://www.fema.gov/foia>)

Accessibility (<https://www.fema.gov/accessibility>)

Plain Writing (<https://www.dhs.gov/plain-writing-dhs>)

FEMA.gov (<https://www.fema.gov/>)

FEMA Mobile App (<https://www.fema.gov/mobile-app>)

Ready.gov (<https://www.ready.gov/>)

DHS.gov (<https://www.dhs.gov/>)

USA.gov (<https://www.usa.gov/>)

USA.gov - Business (<https://www.usa.gov/business>)

CFDA.gov (<https://beta.sam.gov/>)

WhiteHouse.gov (<https://www.whitehouse.gov/>)

Inspector General (<https://www.oig.dhs.gov/>)

No FEAR Act (<https://www.fema.gov/no-fear-act>)

Budget and Performance (<https://www.dhs.gov/budget-performance>)

Site Map (</sitemap>)



**Stanislaus County  
Office of Emergency Services**



Join us for FEMA's Individual Assistance Registration  
& Questions for the SCU Lightning Complex Fire

# **FEMA Mobile Registration for Individual Assistance**

## **Where:**

Frank Raines OHV Park  
17802 Del Puerto Canyon Rd, Patterson, CA

## **When:**

December 03 - 07, 2020

## **Time:**

09:00 am – 04:00 pm

Office of Emergency Services (OES): 209-552-3600

[www.stanemergency.com](http://www.stanemergency.com)

## Apply for Disaster Assistance

**Internet or Smartphone Application:** Disaster survivors may apply for the Individuals and Households Program or check their application status at [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov). Disaster survivors may also access FEMA via smartphone by downloading the application from [www.fema.gov](http://www.fema.gov) or through their mobile provider's application store.


**By Phone:** Disaster survivors may call FEMA toll-free at 800-621-3362 to register for assistance or check their application status. Disaster survivors who are deaf, hard of hearing, or have a speech disability and use a Text Telephone (TTY) may call 800-462-7585. Disaster survivors who use 711 or VRS (Video Relay Service) may call 800-621-3362.

**In Person:** Visit a Disaster Recovery Center.

- For locations, check FEMA's mobile app [www.fema.gov/mobile-app](http://www.fema.gov/mobile-app) or call 1-800-621-3362, or visit [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov).
- Disaster Survivor Assistance team members may visit door-to-door in your area. They will have official FEMA photo identification.


### WHAT *to* DO if YOU DISAGREE with FEMA'S DECISION LETTER

YOU HAVE THE RIGHT TO APPEAL FEMA'S ELIGIBILITY DECISIONS  
INCLUDING THE AMOUNT OF YOUR AWARD.



#### When do I need to submit my appeal?

You must submit your appeal within **60 days** of the date on your eligibility notification letter.




#### What do I need to provide?

A signed, written explanation outlining why you believe FEMA's decision is incorrect and copies of any documents supporting your appeal, including proof of your disaster losses.


Your full name, your FEMA Application Number and Disaster Number, your pre-disaster primary residence address, and your current phone number and address should be included on all submitted documents. These numbers are printed on Page 1 of your Decision Letter, above your name and address.

#### Where do I send my appeal?



**Mail to:**  
FEMA  
P.O.Box 10055  
Hyattsville, MD 20782-8055

Or



**Fax to:**  
800-827-8112  
Attn: FEMA Appeals Officer

#### How long will it take before I know if my appeal is approved or denied?

You will receive a decision letter from FEMA within **90 days** of FEMA's receipt of your appeal.

To check the status of your appeal, or to notify FEMA of any change to your mailing address or contact information, please visit [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov) and select *Check Your Application Status*, or call FEMA's Helpline at 800-621-FEMA (3362)

#### Who can I call if I have questions about my appeal?

Call the FEMA Helpline at 800-621-3362 (voice/711/VRS). For Spanish, press 2. TTY: 800-621-3362. Or visit: [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov).

# Help After a Disaster

## FEMA Individual Assistance Can Help You Recover

FEMA B-545/*April* 2019





# How can FEMA help you?

Assistance from FEMA may help you and members of your household affected by a disaster take care of necessary expenses and serious needs that cannot be met through insurance or other forms of assistance.

## Housing Assistance:

Housing Assistance may provide financial or direct assistance, including:

**Rental Assistance:** Financial assistance to rent temporary housing while disaster-caused repairs are made to your primary residence, or while transitioning to permanent housing.

**Lodging Expense Reimbursement:** Financial assistance reimbursement for short-term lodging expenses.

**Home Repair:** Financial assistance for homeowners to repair uninsured home damage caused by the disaster. The assistance is intended to repair the home to a safe, sanitary and functioning living condition.

**Home Replacement:** Financial assistance for homeowners who must replace or rebuild their primary residence as a result of the disaster.

**Direct Housing:** In limited circumstances where adequate temporary housing resources are not available within a reasonable commuting distance, FEMA may provide a temporary housing unit directly to homeowners and renters.

## Other Needs Assistance:

**Personal Property:** Financial assistance to repair or replace common household items including, but not

limited to, furnishings, appliances, essential tools and assistive equipment that supports daily living activities.

**Medical/Dental:** Financial assistance to pay for medical or dental expenses or losses caused by the disaster. This includes, but is not limited to, hospital and ambulance services, medication, and the repair or replacement of medically necessary assistive devices or technology.

**Funeral:** Financial assistance for expenses incurred due to a death or disinterment caused directly or indirectly by the disaster. Expenses include, but are not limited to, the cost of a casket or urn and funeral services.

**Child Care:** Financial assistance for increased child care costs as a result of the disaster. Eligible expenses include child care costs for children aged 13 and under and/or children with a disability, as defined by Federal law, up to age 21, who need assistance with activities of daily living.

**Miscellaneous Expenses:** Financial assistance to purchase specific items not owned prior to the disaster. They may include, but are not limited to, items such as a wet/dry vacuum, chainsaw, or a generator for a medically necessary device.

**Transportation:** Financial assistance to repair or replace a vehicle damaged by the disaster.

**Moving and Storage Expenses:** Financial assistance to temporarily move and store personal property from the damaged primary residence while repairs are made. Assistance may also be provided for moving essential household goods to a new primary residence.

**Clean and Removal:** Financial assistance for services to remove contaminants and disinfect surface areas of the home affected by floodwater.

**Critical Needs:** Financial assistance for applicants who have immediate or critical needs because they are displaced from their primary dwelling.

## Eligibility Criteria for Housing and Other Needs Assistance:

- Your disaster losses must be in a Presidentially declared disaster area;
- A member of your household must be a United States citizen, a non-citizen national, or a qualified alien;
- You have necessary expenses or serious needs as a result of the disaster that are not covered by insurance, or you filed an insurance claim but your benefits are not enough to cover your expenses, or your damage was not covered by insurance or other sources.

## Additional FEMA Individual Assistance Programs

**Crisis Counseling:** Assists individuals and communities recovering from the effects of a disaster through the provision of community-based outreach and educational services.

**Disaster Unemployment:** Provides unemployment benefits and re-employment assistance services to survivors affected by a Presidentially-declared major disaster. These services are under the responsibility of the U.S. Department of Labor and administered by the State, Local, Territory, or Tribal government emergency management officials of the affected area(s).

**Disaster Legal Services:** Provides free legal assistance to low income individuals who are otherwise unable to secure legal services to meet their disaster related needs.

**Disaster Case Management:** Assists individuals with unmet needs caused by the disaster through the development and implementation of a Household Recovery Plan.

## Partner Agency Assistance

To meet the needs of disaster survivors, FEMA partners with other governmental and non-governmental agencies.

FEMA works with the U.S. Small Business Administration to offer low-interest disaster loans to homeowners and renters in a declared disaster area. You do not need to own a business to apply for a disaster loan.

Learn more about applying for a disaster loan or about assistance available from other FEMA partners at: [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov).